

MEMBER BENEFITS

- ✓ Birthday Gifts
- ✓ Exclusive Member Promotions
- ✓ Discounted Venue Hire
- ✓ Discount of Food and Beverage
- ✓ Gaming Lounge, TAB * Keno
- ✓ Entertainment
- ✓ Free Onsite Parking
- ✓ Free Wi-Fi
- ✓ Sports on the Big Screen
- ✓ Pool Table
- ✓ Daily Happy Hour

JOIN

1 Year - \$5 | 3 Years - \$10 | 5 Years - \$15

EARN

Earn points with every daily visit to the Club with your first purchase of food or beverage and earn bonus points every time you present your membership card when making a purchase*

REDEEM

The Club may change the conditions of the Members Loyalty Rewards Program at any time without notice.

*Excludes TAB, Keno, Bingo, Raffles and Bottle Shop

CONDITIONS

The Club may change the conditions of the Members Loyalty Rewards Program at any time without notice.

Points do not accrue on PAY BY POINTS transactions.

Discounts apply only when the purchase is paid for in full by points.

Points cannot be exchanged for cash under any circumstances.

The percentage discounts available to the various membership levels cannot be used for points purchase of Club vouchers, Club Cards, non-Club vouchers, or any other external offer. Points can be used for these purchases but will not be discounted.

The percentage discounts available to the various membership levels cannot be used in the Club Bottle Shop. Normal member pricing in the Bottle Shop is available to all members at the same rate.

Sharing of membership cards is not permitted. Benefits and Balgowlah Bonus points are not transferable to other members or non-members.

The Club will not be responsible for lost or stolen cards or points that may be lost as a result.

The Club will not be liable for points not gained due to power failures, machinery malfunctions or other technical issues in cash registers or gaming devices and points missed out during such events will not be awarded to member accounts.

It is the responsibility of the member to present their card during the transaction in order to collect points and to specify to the cashier the desire to use points to pay for the purchase. Discounts and points cannot be edited on the membership card after the transaction is complete.

Points will be cancelled for any member who does not renew their membership or for any membership which is suspended or terminated. These points will not be reinstated.

Replacement cards are available through Reception at a cost of \$2 each.



MEMBER LOYALTY REWARD PROGRAM

JOIN | EARN | REDEEM

Help is close at hand

GAMBLE AWARE
gambleaware.nsw.gov.au
1800 858 858



POINTS

HOW DO I EARN POINTS?

Earn visitation points just by being at the Club with your first purchase on food/beverage

Earn bonus points every time you present your membership card when purchasing food/beverage and tickets to events.

HOW CAN I SPEND MY BONUS POINT?

Points can be used to purchase food/beverage at all food outlets, bars, and the bottle shop. Points can also be used to purchase tickets to event and club gift cards.

HOW MANY POINTS DO I HAVE?

Swipe your card at the Rewards Centre or ask any of our staff to check for you.

DO POINTS EXPIRE?

Points generally expire at the end of the financial year depending on which Membership Level you are on. Members will receive 3 months notice of any intention to cancel points.

LEVELS

HOW DO I MOVE UP A LEVEL?

Levels are based on points earned each month. Check the rewards chart to see the points brackets. Using your points will not effect your loyalty level.

HOW DO I MOVE DOWN A LEVEL?

Points are reviewed every 6 months and levels will be adjusted accordingly.

WHAT LEVEL AM I?

Swipe your card at the Rewards Centre or ask any of our staff to check for you.

REWARDS

There are real benefits for ALL members in the our Member Loyalty Rewards Program.

There are 5 Member Loyalty Levels and each level reflects the points you earn.

	OPAL	RUBY	EMERALD	SAPPHIRE	DIAMOND
POINTS REQUIRED PER MONTH	<300	>300	>1,200	>4,000	>13,000
ACCESS TO MEMBER PRICING	✓	✓	✓	✓	✓
ACCESS TO MEMBER PROMOTIONS	✓	✓	✓	✓	✓
WELCOME POINTS FOR DAILY VISIT	5	10	20	40	60
EARN POINTS WITH EVERY PURCHASE	✓	✓	✓	✓	✓
RANDOMISED KIOSK REWARDS	✓	✓	✓	✓	✓
BIRTHDAY GIFT VOUCHER	✓	✓	✓	✓	✓
APP REWARDS	✓	✓	✓	✓	✓
DISCOUNTED ENTERTAINMENT*		10%	20%	40%	50%
BONUS DISCOUNT ON FOOD/ BEVERAGE*		10%	20%	40%	50%
DISCOUNTED FUNCTION ROOM HIRE				40%	50%
SWAP POINTS FOR GIFT CARD			✓	✓	✓
NON-EXPIRY OF BONUS POINTS				✓	✓

*WHEN PAYING BY POINTS FOR PURCHASE IN FULL